

NetSuite vs. Microsoft

NetSuite, pioneered in 1998, was the first true cloud ERP company, helping organizations grow, scale and adapt to change for more than 20 years with its multi-tenant ERP platform. Microsoft has acquired its many ERP products and re-architected its on-premise solutions for the cloud starting in 2016. Because of this legacy, these are not cloud-native or cloud-born ERP products.

NetSuite has grown to more than 22,000 customers in 203 countries and dependent territories. Microsoft doesn't actively publish how many ERP customers are live on their single tenant cloud products.

With NetSuite, you can take advantage of a future-proof ERP system that has been delivering bi-annual updates for decades. Microsoft is still in the early stages of getting the majority of their customers on the cloud and on the same software release.

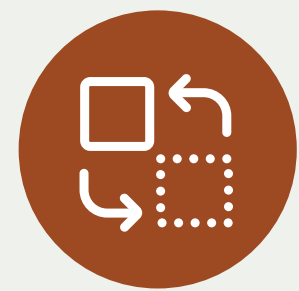


NetSuite customers see:



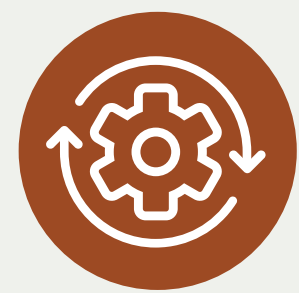
86%

Increase in order processing volume



28%

Faster inventory turns



63%

Increase in operational efficiency



75%

Reduction in month-end processing

Key Functional Differentiators

SuiteSuccess

NetSuite's "out-of-the-box" approach helps implement industry-leading practices quickly and lets you immediately realize value with hundreds of built-in reports.

Customization/Flexibility

Microsoft tends to lean on developers to make major customizations. NetSuite offers an intuitive graphical workflow, easy form customizations and a large partner ecosystem of ready to use solutions.

Support

NetSuite Support Services provides 24x7 worldwide coverage to support global teams and ensure our customers are never without assistance. Microsoft support is dependent on the Value Added Reseller's availability and their relationship with Microsoft.